



Village of Huntley Police Department
 10911 Main Street, Huntley, IL 60142
 847/515-5311



A Nationally Accredited Police Agency by the Commission on Accreditation for Law Enforcement Agencies, Inc.

Dear Village of Huntley Resident,

We would like to ask for your assistance. In our effort to provide the finest police service to the residents of Huntley, we would like to know if you were satisfied with the police service that you received. By completing this short survey, you will help us meet our goal of providing the best police service possible. Please take a few minutes to answer our questions. Monthly results are tabulated and utilized to establish training and service criteria. If you summoned police for assistance recently please enter the Police Report Number in the space provided.

Thank you,

John Perkins Chief of Police

Police Report Number (If Known)

-

1. What was the nature of your recent contact with the Village of Huntley Police Department?

- | | |
|---|--|
| <input type="checkbox"/> Reported a problem | <input type="checkbox"/> Contacted about a problem |
| <input type="checkbox"/> Witnessed a crime/incident | <input type="checkbox"/> Requested information |
| <input type="checkbox"/> Involved in/witnessed a motor vehicle accident | <input type="checkbox"/> Victim of a crime |
| <input type="checkbox"/> Crime prevention program | <input type="checkbox"/> Visited Community Event |
| <input type="checkbox"/> Other _____ | <input type="checkbox"/> No direct contact |

2. Please check the Village of Huntley Police Department employees with whom you had contact:

- | | | |
|--|--|--|
| <input type="checkbox"/> Police Officer | <input type="checkbox"/> Records Clerk | <input type="checkbox"/> Crime prevention specialist |
| <input type="checkbox"/> 9-1-1 Dispatcher | <input type="checkbox"/> Supervisor | <input type="checkbox"/> Investigator |
| <input type="checkbox"/> 9-1-1 Non-emergency | <input type="checkbox"/> Community Service Officer | <input type="checkbox"/> Other _____ |

3. How would you rate the person in the following categories?

	Excellent	Good	Fair	Poor	N/A		Excellent	Good	Fair	Poor	N/A
a. Concern	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	g. Solving the problem	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Courtesy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	h. Helpfulness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Competence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	i. Fairness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Appearance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	j. Professional conduct	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Knowledge	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	k. Cultural sensitivity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Attitude	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	l. Put you at ease	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. Additional Comments: _____

